

Company: Wilderness Hotel & Golf Resort

Position: Housekeeper (tour only)

Location: Wisconsin Dells, WI

Host Company Description: America's Largest Water park Resort in Wisconsin Dells, excites guests with loads of slides, thrills, lazy rivers, two huge wave pools, the area's only indoor water park with a see-thru roof for year round tanning, 4 indoor water parks, 4 outdoor water parks, including the Lost World which featuring Halley's Comet Racers. Luxurious accommodations include rustic rooms, villas, condos & cabins. The newest attraction at the Wilderness: The Wild Abyss, Ocean-Themed Mini Golf & Aquariums featuring backlights, exciting glowing neon graphics and aquariums with SHARKS, stingrays, eels and so much more!

Job Description: Come work at America's Largest Water park Resort in Wisconsin Dells! We have loads of slides, thrills, lazy rivers, two huge wave pools, the area's only indoor water park with a see-thru roof for year round tanning, 4 indoor water parks, and 4 outdoor water parks.

Industry: Hotel/Resort Position

Type: Housekeeping

Start Date: 05.05.2012 - 15.06.2012

End Date: 31.08.2012 - 15.10.2012

English Level: Advanced

Gender Requirement: None

Second Job Possible? Yes

Pay Rate: \$8.00 per hour. Tips and Other Comp: Not guaranteed, may make an extra \$1 hour in tips.

Job Requirements: This is a hotel resort with an indoor and outdoor water park and a golf course. Participants will be cleaning 2-3 bedroom condominiums, dusting and moving furniture, mopping or vacuuming floors, taking out garbage from guest rooms, and cleaning public areas including rest rooms, to resort standards. Students must be willing to clean toilets, kitchens, etc. Laundry room attendants will provide assistance in the cleaning (washing and drying) of all hotel linens, replenish supplies, and stock of linen through housekeeping closets throughout the hotel. Various other hotel job duties as assigned. If an employee would like more hours, or is needed in other departments,

there may be hours available in other departments. Students should be flexible enough to work in as many of the positions as possible or should be prepared to work only housekeeping, if there is that need.

Required Skills: It's preferable to have participants who can work for 14-16 weeks, but not a requirement. These jobs require employees who are hardworking, able to lift bags of garbage, and move furniture to clean under it, and use cleaning supplies. Most students will be cleaning condominiums that have 2-3 bedrooms each so the job involves hard, physical labor. Employees should be approachable, should have strong English and communication skills, and be hard-working. Employees must be able to bend, stoop, kneel, and lift 30 pounds. No Prior Experience Necessary. Employees must also be flexible enough to work in other positions in the hotel if asked to.

Additional Application Documents: Students need to be hired by a Wilderness rep in person or by Skype. Employees may have to fill out an additional application upon arrival. Participants are responsible for their own housing.

Compensation

Pay Rate: \$8.00 per hour.

Tips and other comp: Not guaranteed, may make an extra \$1 hour in tips.

Expected Minimum Hours: 27-30 AVERAGE hours per week over the course of the season. Employees need to be flexible and realize that hours will fluctuate from week to week, depending on occupancy.

Estimated overtime: No overtime.

Expected schedule: Schedule will vary and employees must be willing to work when employer needs them. Weekends (Friday-Sunday) are required and Monday-Thursday schedule will be determined by business.

Second Job Possible: True

Second Job Notes:

There is a variety of second job possibilities, but the second job must not interfere with their hours or work at the Wilderness.

Meal Discounts: Approximately 25% off menu prices at resort restaurants.

Policies

Dress Code:(incl. Uniforms): Employees are expected to wear their uniforms during working hours. Clothing must be appropriately conservative and foot wear must meet

safety requirements. Shoes must be flat with enclosed toes. Students upon arrival will be issued uniforms for their primary job position. The uniforms will range in price between \$20.00 USD to \$50.00 USD (one-time fee) for their uniforms. Some shirts are provided free of charge. Students should bring tan trousers with them.

Grooming

Additional info: Employees need to be flexible and realize that hours will fluctuate from week to week. For instance, the first week of arrival and the first week or two of June may be very slow and employees may get less than 30 hours, but other weeks they will get close to 40 hours, so by the end of the season they will average 27-30 hours per week. Students need to understand this flexible, fluctuating, seasonal scheduling. Kim Marston will be contacting students to arrange their orientation day once the student has been confirmed and has submitted their travel information. Students should contact Kim Marston after they have arrived in Wisconsin Dells and secured their housing to confirm their orientation day. Kim Marston and the placement director may be conducting telephone interviews with students before they are confirmed for this job. This is to check English fluency and job expectations.

Housing: Housing Provided, but optional

Students must arrange their own housing. For a list of properties, look at the following website: www.wisdells.com/more/employment.cfm Check carefully that the housing is within a few miles of your host company, some of the options listed are in other towns or too far out of town. Please check with your placement director if you have any questions about the housing location. You are responsible for signing your own housing agreement. Be sure to make reservations for a place to stay for at least your first week BEFORE you arrive in the US. Be sure to read any agreements you sign carefully so that you know the length of the rental agreement (some places will want you to sign a 3-month lease). Most places will rent weekly.

Housing Information: Housing is available at area motels that rent to international students. There are usually 2-4 people per room, with small refrigerator and microwave available. The Wisconsin Dells Visitor and Convention Bureau also has a list of housing available for rent. Their address is:

115 La Crosse Street, PO BOX 390, Wisconsin Dells, WI 53965 Phone: 608-254-8088, Fax: 608 254-4293, Email: info@wisdells.com For a list of properties, look at the following website: www.wisdells.com/more/employment.cfm

Check carefully that the housing is within a few miles of your host company, some of the options listed are in other towns or too far out of town unless you have a car. You are responsible for signing your own housing agreement. Be sure to make reservations for a place to stay for at least your first week BEFORE you arrive in the US. Be sure to read

any agreements you sign carefully so that you know the length of the rental agreement (some places will want you to sign a 3-month lease). Most places will rent weekly.

Here are some of the addresses of where participants who worked for Wilderness in the past have lived. The housing is listed in miles from Wilderness Hotel:

Dell Creek Motel – 0.3 of a mile www.dellcreek.com 501 Wisconsin Dells Parkway Wisconsin Dells, Wisconsin 53965 1-608-253-7301

Country Squire Motel – 0.5 of a mile www.dellscountrysquire.com 831 S. Wisconsin Dells Pkwy Lake Delton, WI. 53965

Adams Street Apartments - 0.5 of a mile Phone: 847-274-4461 email: jessymorzy@hotmail.com

Twi-Lite Motel - 0.6 of a mile www.twi-litemotel.com 111 S Wisconsin Dells Parkway Wisconsin Dells, WI 53965 1-608-253-1911

Kings Inn Motel - 0.6 of a mile www.dellskingsinn.com 31 Whitlock St Wisconsin Dells, WI 53965 1-608-254-2043

Lakeside Motel - 0.7 of a mile www.dells-lakeside.com 210 Wisconsin Dells Parkway Wisconsin Dells, Wisconsin 53965 1-608-253-2282

Surfside Motel - 0.7 of a mile 231 Wisconsin Dells Parkway Wisconsin Dells, WI 53965 Phone: 608-254-7594 Pheasant Run Phone: 608-253-5556 atorgeson@wimci.com

Lake Aire Motel - 0.9 of a mile 436 Wisconsin Dells Parkway Wisconsin Dells, WI 53965 Phone: 608-253-5351 Contact: Anna (Not available during Jun-Sep)

Pine Aire Motel & Suites - 0.9 of a mile 511 Wisconsin Dells Parkway Wisconsin Dells, WI 53965 Phone: 608-254-2131 Contact: Les Bremer pineaire@chorus.net (Not available during Jun-Sep)

Malibu Inn – 1.1 miles 281 W Munroe Ave. Wisconsin Dells, Wisconsin 53965 608-254-7102 email: dellsmalibu@yahoo.com

Sandman Inn – 1.1 miles 651 Wisconsin Dells Pkwy. Wisconsin Dells, WI, 53965 608-253-1811

Lake Delton Motel - 1.1 miles 630 Wisconsin Dells Parkway Wisconsin Dells, WI 53965 www.dellscom/deltonmotel Advance notice required

3 Bedroom Duplex - 1.1 miles Contact: Dorothy Enenson Must have a group of 6 people 306 S. Burritt Avenue Wisconsin

Wisconsin Dells, WI 53965 1.5 baths, kitchen, fully furnished and laundry Phone: 608-254-2400

Park Motel - 4 miles Broadway Wisconsin Dells, WI 53965

Fairview Motel - 4 miles Old Hwy 12 Wisconsin Dells, WI 53965 Phone: 608-254-1155

Carters Motel - 4.6 miles 511 Vine Street Wisconsin Dells, WI 53965 Phone: 608-393-3967 Contact: Jason Stroede knsbuilders@hotmail.com

Vine Street Rentals - 4.6 miles 401 Vine Street Wisconsin Dells, WI 53965 Phone: 608-393-3967 Contact: Jason Stroede knsbuilders@hotmail.com

Wisconsin Dells has no public transportation besides taxi service.

Taxis

Wisconsin Dells/Lake Delton Shuttle 608-254-1155 608-354-6400 (2008 prices - \$2 one way per person)

Sureway Taxi 608-253-2129

Dells Cab Company 608-253-7722

Dells-Delton Cab Company 608-254-8684

Dells-Delton Shuttle 608-253-6746

Express Errands 608-432-1110

Housing costs (estimate): \$65-\$70 per week, per person.

Additional costs: There is usually a deposit of \$60-\$250 required.

Housing features: Most housing has 2-4 people per room with microwave and refrigerator in room. Some places have kitchen facilities. Internet access is available at the local library. Additional housing information is available from the Wisconsin Dells Visitor and Convention Bureau at 701 Superior Street in downtown Wisconsin Dells.

Area Description: Wisconsin Dells is the "Waterpark Capitol" of the world! It's known for being a beautiful resort town with waterparks, amusement parks, boat rides, and tons of other attractions!

Average Temperature: Summers may be hot and humid while winters are cold and often below-freezing. The average spring temperature in Wisconsin Dells is 45 degrees. In the summer months the temperature can reach into the 90's or close to the 100's but averages 75 degrees. During the autumn the temperature is generally close to 50 degrees and during the winter it averages 20 degrees. The annual snowfall in the Wisconsin Dells area is about 30 inches.

Altitude: 1,000 feet Nearest Major Cities: Madison, WI is 1 hour by taxi or bus Chicago, IL is 4 hours by bus

Minneapolis/Saint Paul, MN is 4 hours by bus Information Websites: www.wildernessresort.com, wisdells.com Things to Do: Wisconsin Dells has many attractions: Movie theater, nightclubs, restaurants, bars, casino, nature trails, waterparks, amusement parks, and state natural parks.

What to Wear: We will encourage the participant to plan to bring the following types of clothing that may be needed in addition to the uniforms we provide: 2 pairs of khaki (lightbrown) trousers, 1 pair of black trousers. 1 to 2 pairs of blue denim jeans. 1 swimsuit. 2 long-sleeved shirts. 1 dress shirt (possibly white), 1 to 2 pair of athletic sport (tennis) shoes - 1 pair preferable all white in color, 1 pair of sandals, 1 waterproof wristwatch, and 1 pair of sunglasses. For the cold Wisconsin weather (November - April) we recommend: 1 pair of hiking boots or winter boots, 1 warm winter coat, 2 to 4 sweaters, 1 pair of gloves, 1 winter hat For the HOT Wisconsin weather (May/October) we recommend: 2-3 pairs of shorts, short-sleeved t-shirts, light skirts and sundresses for women, 1 pair of open toed shoes or sandals.

Travel Recommended Airport:

Travel Instructions: Participants find it easiest and most affordable to fly into Chicago and take a Greyhound bus or Amtrak train to Wisconsin Dells. Chicago O'Hare Airport to Dells: From Chicago O'Hare Airport: Have \$2.75 exact change. Find the CTA blue line El Train. The train will leave every 10 minutes 24 hours/day. Take the CTA blue line to the Clinton Street stop (Approximately 50 minutes). Get off the train and exit the station. Walk one block South on Clinton Street to Harrison Street. Go Right on Harrison Street. The Downtown Chicago Greyhound Bus Station will be one block ahead at 630 West Harrison. Otherwise you can take a taxicab, but this would cost you approximately \$35. You can take a Greyhound bus from the Chicago Station to the Dells (look for current scheduled times at www.greyhound.com - they do change). The Greyhound Bus will drop you off in the Dells at the Burger King at 611 Frontage Road at the crossroads of Highway 13 and County Road H. Milwaukee Mitchell Airport to the Dells: The Greyhound Bus Terminal is conveniently located at the Milwaukee Airport. Take the Greyhound bus to the Wisconsin Dells. The Greyhound Bus will drop you off at the

Burger King at 611 Frontage Road at the crossroads of Highway 13 and County Road H. Students will need to walk or take a taxi to their pre arranged housing that they've reserved and then report to the host company's HR office Monday-Friday 10 am - 4pm.

Nearest Bus Station: Amtrak Train Station is located in Amtrak Train Station is located in Greyhound bus drop-off is in Wisconsin Dells at the Burger King at 611 Frontage Road at the crossroads of Highway 13 and County Road H. www.greyhound.com

Nearest Train Station: Amtrak Train Station is located in Downtown Wisconsin Dells (WDL) Address: Lacrosse St. Wisconsin Dells, WI 53965 Services • This is an unstaffed station

Transportation to Host Company: Dane County Regional Airport in Madison, Wisconsin or Chicago O'Hare International Airport. Madison, Wisconsin is 1 hour by taxi. Chicago is 4 hours by bus.

Reporting Instructions: Report to the human resources office between the hours of 9am- 4pm Monday-Friday, and after you have secured your housing.

Estimated days from arrival before starting work:1-12 days between arrival and first day of work.

Social Security Nearest Social Security Office: Portage, Wisconsin Instructions for obtaining card: Employer will assist you with instructions on applying for your card.

You must wait 10 days after entering the US and check in before you apply.